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SMS Privacy Policy - ARTO

Effective Date: 11/12/2024

1. Introduction

This SMS Privacy Policy explains how ARTO Brick / California Pavers ("we," "us," or "our") collects, uses, and protects your personal information when you opt-in to receive SMS messages from us. By providing your phone number, you consent to the terms outlined in this policy.

2. Information We Collect

We collect personal information that you voluntarily provide to us when you sign up for our SMS services. This may include:

- Your phone number
- Your name (if provided)
- Any other information you choose to share with us

3. How We Use Your Information

We may use your information for the following purposes:

- To send you promotional messages, updates, and alerts
- To respond to your inquiries and provide customer support
- To improve our services and customer experience

4. Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information with trusted service providers who assist us in operating our SMS services, provided they agree to keep your information confidential. SMS Consent or phone numbers are not shared for the purpose of SMS with third parties or affiliates.



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5. Opt-Out Policy

You can opt-out of receiving SMS messages at any time by replying "STOP" to any message you receive from us. Upon receiving your opt-out request, we will promptly remove your number from our SMS list.

6. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or method of electronic storage is 100% secure.

7. Changes to This Policy

We may update this SMS Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website and updating the effective date.

8. Contact Us

If you have any questions about this SMS Privacy Policy or our practices regarding your personal information, please contact us at:

ARTO Brick / California Pavers
15209 S. Broadway Street
Gardena, CA 90248
info@arto.com
310.768.8500



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SMS Terms and Conditions - ARTO

1. Introduction

Welcome to ARTO Brick / California Pavers. By accessing or using our services, including receiving SMS communications, you agree to comply with and be bound by these Terms and Conditions. If you do not agree with these terms, please do not engage with our services.

2. Consent for SMS Communication

By providing your consent to receive SMS communications, you acknowledge and agree to receive text messages from ARTO Brick / California Pavers at the phone number you provide. Information obtained as part of the SMS consent process will not be shared with third parties.

3. Types of SMS Communications

If you have consented to receive text messages, you may receive SMS communications related to the following:

- **Customers and Guests:** Updates regarding your orders, deliveries, or other relevant information.
- **Job Applicants:** Information about your application status, onboarding materials, or other employment-related updates.

4. Standard Messaging Disclosures

- Message and data rates may apply. Standard messaging rates will be charged by your mobile service provider.
- You can opt-out of receiving SMS messages at any time by texting "STOP" to the number from which you received the message.
- For assistance, text "HELP" or visit https://www.arto.com/site/downloads/ARTO_SMS_Policy.pdf

5. Privacy

We respect your privacy and will only use the information you provide to communicate with you via SMS as outlined above. Your personal data will not be shared with third parties unless required by law or as necessary to deliver the requested service.



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6. Modifications

We reserve the right to update or modify these Terms and Conditions at any time. Any changes will be posted on this page with an updated revision date. By continuing to engage with our services, you agree to be bound by any changes to these terms.